H6004

EMOS Pet Care 4l PET-104

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Safety instructions

Before installing or using the product, first read the instructions in the instructions completely and make sure you understand them. Keep this document and the packaging for future reference.

WARNING

Security risk:
- Do not disassemble, open or break the batteries.
- Do not use the feeder on animals that cannot reach the tray or on animals with any physical disabilities.
- Do not use the feeder outdoors.
- Do not use wet, canned or moist food.
- Check the batteries regularly. Always replace the batteries with new ones before leaving for an extended period of time.
- Do not lift the feeder by the lid, feed tray or bowl. Lift and carry the base with both hands, keeping the feeder upright.
- Use only suitable dry food with a pellet diameter of 2-15 mm. Larger pellets may get stuck in the feed hole.
- Do not insert your fingers into the feed hole or allow your fingers to touch the rotor.

Electrical risk:
- Improper installation and/or use may cause electric shock or fire.
- Read the instructions before installation and take into account the specific characteristics of the space and location where the product will be installed.
- Do not open, disassemble, modify or alter the device unless specifically instructed to do so in the instructions.
- Any unauthorized opening or repair will result in the loss of all liability, rights and warranties.
- Always use only the original power cord.
- The product can only be supplied with a voltage that corresponds to the information on the product label.
- Only a qualified technician may service this product to reduce the risk of electric shock.
- Disconnect the product from the power supply before cleaning.
- The product must not be used by persons (including children) whose physical, sensory or mental abilities or lack of experience and knowledge prevent them from using the product safely without supervision or instruction.
- Cleaning and user maintenance must not be carried out by unsupervised children.
- Do not immerse the product in water or other liquids.

Risk of fire:
- Do not use the product if any part is damaged or defective. Replace the damaged or defective product immediately.

Risk of suffocation:
- Do not let children play with the packaging material. Keep the packaging material out of the reach of children.

Risk of chemical burns:
- Do not expose cells or batteries to mechanical stress.

NOTICE

Risk of tripping:
- The power cord and the product must always be positioned so that it does not interfere with normal walking .

NOTICE

Risk of damage to the product:
- Use the product only as described in this document.
- Prevent the product from falling and protect it from impact.
- Do not use aggressive chemical cleaning agents when cleaning the product.
- Supervise children so that they do not play with the product.

EMOS spol. s r.o. declares that the product H6004 complies with the essential requirements and other relevant provisions of the directives. The equipment can be operated freely in the EU.
The Declaration of Conformity can be found on the website http://www.emos.eu/download.

The equipment can be operated on the basis of general authorisation No. VO-R/10/07.2021-8 as .

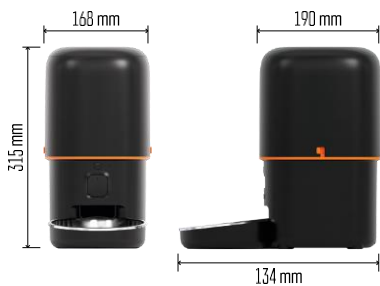## Contents of the package

Feeder
Moisture absorber (Silica gel)
USB cable
Power adapter
Stainless steel bowl
Bowl holder

Technical Specifications

Power supply: 5 V/1 A max. 5 W / 3× 1.5 V Batteries (type D)

Connectivity: 2.4GHz IEEE802.11 b/g/n + 5GHz IEEE 802.11   a/n

capacity: 4 l

Diameter of granules: 2-15 mm

Dimensions: 210 × 190 × 325 mm

Feeding method: manual, timed, through the app

Maximum number of automatic feedings per : 15

Maximum number of servings per feeding: 99

Weight per serving: 5-6 g

Description of the device

Description of the feeder

1 - Top cover of the pellet container
2 - Space for moisture absorber
3 - Container for granules
4 - Lock for fixing the container
5 - Granule deficiency sensor
6 - Rotary granule feeder
7 - Camera unit
8 - Dispensing opening
9 - Bowl
10 - Space for batteries
11 - USB-C port

Description of the camera unit

1 - Microphone
2 - Manual feed button / Wi-Fi
    pairing button
   • Press twice to start manual feeding. 1
     portion is always released during manual
     feeding.
   • Long press for 5 seconds to reset the Wi-Fi
     connection and all settings of the feeder.
3 - Light sensor
4 - LED status light
5 - Lens
6 - Positionable camera unit

| Status LED behaviour	Description
Glows blue	The feeder is fastened
Flashing red	Feeder waiting for Wi-Fi network configuration; (Ready to pair)
Glows red	The feed is configured for a Wi-Fi network and is trying to connect. If the connection fails, it will permanently glow red.
Flashing green	The feeder is trying to connect to the Wi-Fi network.
Shining green	The feeder is connected to a Wi-Fi network. In the settings can be disabled.
Flashing blue	The feeder is stuck and needs to be unlocked.
Not lit	The feeder is off. Note: If the feeder is powered by batteries only, the indicator is off.

Connecting

2.4 GHz   5 GHz
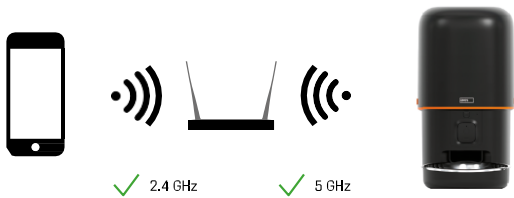
This device can connect to 2.4 and 5 GHz Wi-Fi frequencies.

Installation and assembly

Place the pellet container on top of the base so that the lock slides into the appropriate holes. Then secure the container with the given lock for a correct and secure fit. You can also attach a bowl to the base of the feeder.

Fill the container with pellets. Insert the moisture absorber into the top cover of the container and place the cover back on the container, making sure that the cover fits correctly and firmly into the handles.
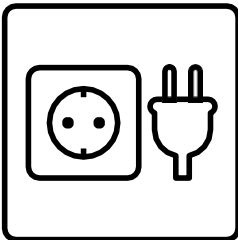
Connect the feeder to a power source or insert batteries.

Note: The backup battery is intended for short-term alternative power supply in case of a power failure. If only the battery is available, the feeder will go into sleep mode after 3 minutes without operation. When in sleep mode, the Wi-Fi network and all app operations will be unavailable. The feeder will continue to feed normally at the scheduled feeding time.

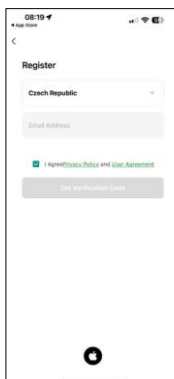Rechargeable batteries are not recommended as they may cause inaccurate power status readings.
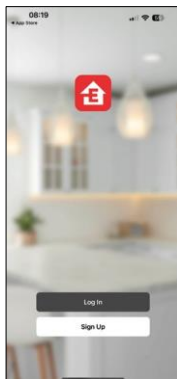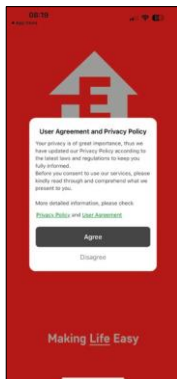
Pairing with an app

Installing the EMOS GoSmart app

The app is available for Android and iOS via Google Play and the App Store. To download the app, please scan the relevant QR code.
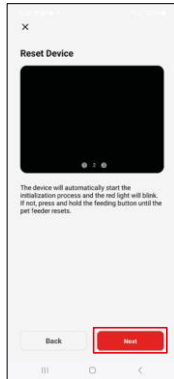
EMOS GoSmart mobile

Open the EMOS GoSmart app and confirm the privacy policy and click "I agree". Select "Register".
Enter the name of a valid email address and choose a
password. Confirm your acceptance of the privacy policy.
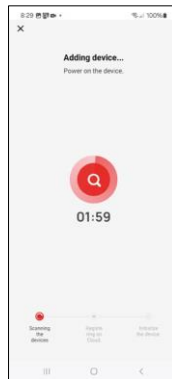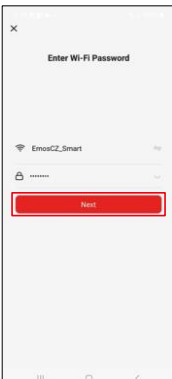Select "Register".
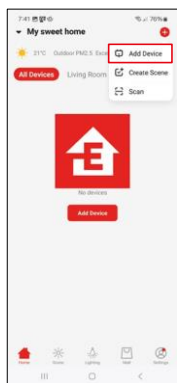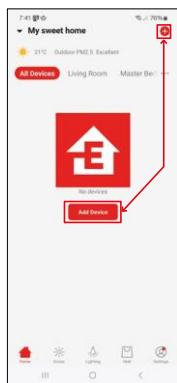
Select "Add Device".
Select the GoSmart product category and choose the Pet Feeder+ Camera 4L.

Connect the power supply to the feeder.
Reset the device using the Wi-Fi pairing button. Make sure
the red LED is flashing.

Enter the name and password of your Wi-Fi network. This information remains encrypted and is used to allow the camera to communicate with your mobile device remotely.
Point the generated QR code at the feeder's camera and hold it until you hear a chime. When the sound is heard, continue by clicking the button.
Point the generated QR code at the camera The device
will be automatically found.
The device is located. Confirm
with the "Done" button.

Icons and indicator lights

Description of controls in the application
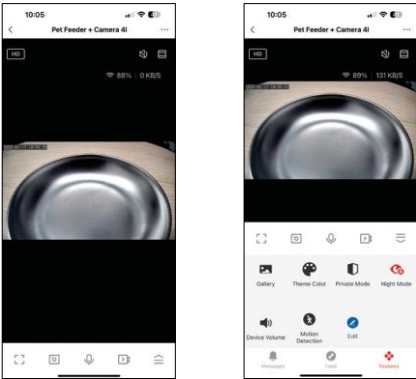
|	
●●●	Expanding settings
HD	Video quality switching (HD/SD)
🔇	Mute
▤	Zoom in
🛜 98% ｜ 48 KB/S	Signal quality and speed
⌜ ⌟	Full screen mode
🖾	Take pictures using the app and save them to your mobile album
🎤	Speak
▷◁	Take a video using the app and save it to your mobile album
≙	Expand menu
🖼	See videos and photos taken by the app
🎨	Light mode / dark mode
▯	Private mode - camera stops capturing and recording
🌙	Night settings. We recommend setting to AUTO.
🔊	Volume settings
⬤	Motion detection - the camera will alert you if it detects any movement
✎	Edit icons+ possibility to add control of another device
🔔	Display of messages (Motion detection...)
⬤	Set up and start feeding
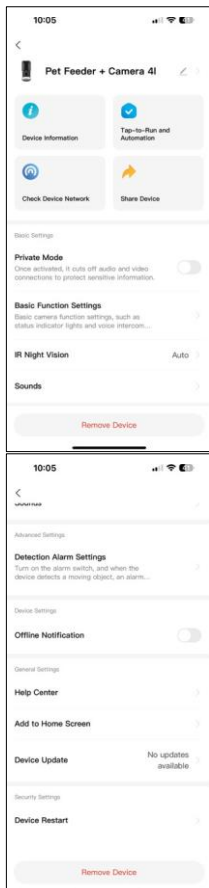
Description of extension settings

- Third-Party Control - Voice assistant settings
- Device information - Basic information about the device and its owner
- Check device network - network diagnostics
- Share Device - Share device management to another user
- Private mode - When switched on, the camera stops capturing and recording
- Basic Function Settings - Setting the Status LED, Live Preview Time Watermark and Communication Type
- IR Night Vision - Night Mode Settings
- Sounds - volume settings
- Detection Alarm Settings - Setting the motion detection and its timing.
- Offline Notification - To avoid constant reminders, a notification will be sent if the device remains offline for more than 30 minutes.
- Help Center - View the most common questions along with their solutions plus the ability to send questions/suggestions/feedback directly to us
- Add to Home Screen - Add an icon to your phone's home screen. With this step, you don't have to open your device through the app every time, but just click directly on this added icon and it will take you straight to the camera view
- Device update - Device update. Option to enable automatic updates
- Device Restart - restart the device
- Remove Device - Remove and unpair a device. An important step if you wish to change the owner of the device. After adding the device to the app, the device is paired and cannot be added under another account.

Controls and functions

Feeding settings

1 - Setting the number of portions for manual feeding
2 - Start manual feeding
3 - Setting the feeding schedule
4 - Feeding record
5 - Recording a sound message during feeding. The announcement is recorded directly from the microphone on the feeder and then played 3 times during each feeding. The recording is only cleared by resetting the device.
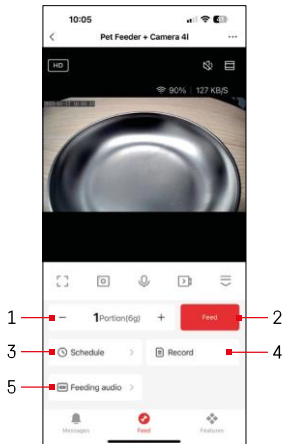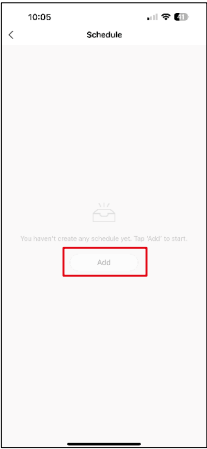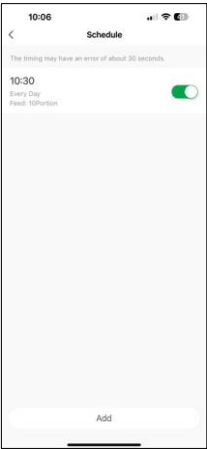
Feeding plan settings

To start setting up the feeding plan, click on the "Add" button.

On this page, select the feeding times and days on which this plan is to be carried out. Next, select the number of portions to be dispensed by the feeder during this schedule.

After you save the schedule, the app will take you to a list of all the schedules you have created. In case you create multiple schedules (max 15), all of them be displayed here.

To delete any plan, swipe from right to left on a specific plan to display the delete button.

Equipment maintenance

- Always disconnect the unit from the power supply before cleaning.
- Do not wash or soak the feeder base in water as the base contains electronic components.
- To protect the granules from moisture, wipe all parts dry or air dry after cleaning.
- If you use a cleaning agent to clean, rinse it thoroughly to make the device safe for animals.
- To keep the feed fresh, change the once a month.

Troubleshooting FAQ

I can't get the devices to pair. What can I do?
- Make you have a strong enough signal
- Allow the app all permissions in the settings
- Make sure you are using the latest version of the mobile operating system and the latest version of the app
- When powered by battery only, the feeder goes into sleep mode after 3 minutes without operation. In sleep mode, the network and all application operations will be unavailable. The feeder will still feed normally
  at the scheduled feeding time

Why isn't the amount of food in each portion the same?
- The first few servings may , but this does not mean that the device is defective. After about 6 feedings, the portions should be almost the same.

I'm not getting notifications, ?
- Allow the app all permissions in the settings
- Turn on notifications in the app settings (Settings -> App notifications)

Who all can use the device?
- The device must always have an admin (owner)
- Admin can share the device with the rest of the household and assign rights to them